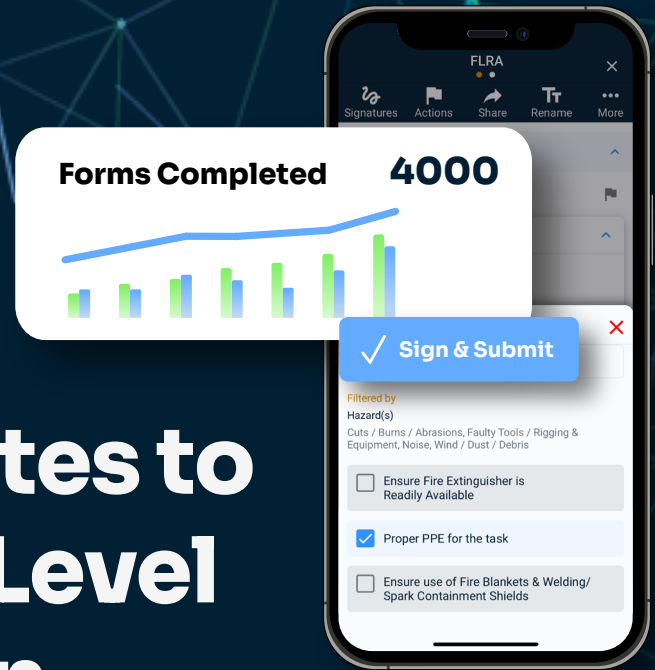


Customer Story

McShane Construction

Bringing Job Sites to Life with Field-Level Safety Adoption

McShane Construction needed to collect consistent and accurate safety audits from job sites across the US. Streamlined digital forms and hands-on support from SALUS helped them train crews quickly and gain a full view on their compliance.



40+
Number of sites

160+
Number of workers

1000+
Number of subs

About McShane Construction

A leading residential, industrial and commercial construction firm and general contractor with 40+ years in the business. McShane is a pioneer in electronic safety audits, having gone paperless a decade before most construction companies. They hold a Constructech Vision Award and have been repeatedly recognized as a top GC and multi-family builder in the US.

“Now, SALUS is the word we use to talk about our internal auditing process. Good processes will feel like they’re just ingrained into your business.”

—Dennis Rumshas, Vice President of Safety & Risk Management, McShane Construction

Challenge

The Risk of Change

McShane employs a large network of field workers and specialty contractors on a daily basis, on projects in the \$20-90M range. With many job sites located long-haul from headquarters in Chicago, they needed to see what was going on at each site, identify gaps in their compliance and manage risk to cover their bases.

They first went digital with Field iD from eCompliance (now called Alcumus), which was primarily a scanning tool. But when workers found issues with it, management found they would sit on long holds with support teams, only to be pitched unneeded features. Dennis Rumshas, McShane's VP of Safety and Risk Management, decided to explore new options and got on the phone with SALUS. He knew that changing safety softwares was a big deal and that the rollout of a new system could be long and painful.

“That first week is so important when you put a new user on a platform. Can they use it, and does everything work the way you're saying it's going to work?”

If it doesn't, you are going to struggle for the next two years to get them back involved. That was the biggest hurdle that we got over

Solution

Partnership and Field Education

In a short span of time, Dennis and the team at McShane worked with SALUS to build the forms and documents they needed within the platform, got them to work the specific way they needed and rolled them out to their crews.

“Whenever we had a request, we would call Customer Success, and they were right there listening to us and understood what we were wanting to do.”

McShane brought their workers on board quickly by simplifying their digital safety auditing and eliminating connectivity issues that cause loss of data. Their safety form, the longest of 90 forms in the system, uses built-in logic to help workers skip sections of the audit that aren't relevant to their current job.

Result

Audit-Ready Any Time

By providing workers with the simplified system and knowledge needed to identify issues, McShane can prove their due diligence whenever OSHA comes knocking. The reporting and dashboards they've put in place allow them to manage risk effectively and show safety records instantly. A few clicks, and the complete picture is there.

Learn how SALUS powers safety at SalusSafety.io

Or call us for a free demo at **1-800-521-6052**